



Parental Satisfaction Survey-May 2024

	Spring Term 2019.	Strongly agree	Tend to Agree	Tend to Disagree	Strongly disagree	Conclusion	Overall judgement
1	My child enjoys attending the academy.	61%	28%	11%	0	Vast Majority agree	89% agree
2	My child is making good progress at the academy.	56%	39%	6%	0	Vast Majority agree	94%
3	Behaviour in the academy is good.	28%	61%	11%	0	Vast Majority agree	89% agree
4	My child gets the right amount of work at home to do.	56%	39%	6%	0	Vast Majority agree	94% agree
5	The teaching is good.	61%	33%	6%	0	Vast Majority agree	94% agree
6	I/we are comfortable about approaching the academy with questions or a problem.	83%	11%	0	6%	Vast Majority agree	94% agree
7	The academy expects my child to work hard and achieve his or her best.	72%	22%	0	6%	Vast Majority agree	94% agree
8	The academy works closely with parents.	83%	11%	0	6%	Vast Majority agree	94% agree
9	The academy is well led and managed.	83%	11%	0	6%	Vast Majority agree	96% agree
10	The academy is helping my child become mature and responsible.	72%	22%	6%	0	Vast Majority agree	94% agree
11	The academy provides interesting activities outside of lessons.	56%	38%	6%	0	Vast Majority agree	94% agree
12	I/we are kept well informed about how my child is getting on:						
a)	Through reports	50%	28%	11%	11%	Tend to agree	78% agree
b)	Through parents' evenings	66%	28%	0	6%	Vast Majority agree	94% agree
c)	Through the availability of staff after school.	66%	22%	6%	6%	Vast Majority agree	88% agree

13	I/we find the academy website helpful for finding out current information.	67%	17%	11%	6%	Mostly agree	84% agree
14	My child is safe at the academy.	56%	44%	0	0	Majority agree	100% agree
15	There is a good range of learning trips or visits during academy hours.	53%	41%	0	6%	Vast Majority agree	94% agree
16	I/we are satisfied with our choice of school/academy.	66%	28%	0	6%	Vast Majority agree	94% agree
17	The school governors are available and accessible for parents.	38%	28%	28%	6%	Tend to agree	66% agree
18	The school office offers advice and support to parents.	78%	16%	6%	0	Vast Majority agree	94% agree
19	The school office is able to help with any queries I have.	80%	14%	6%	0	Vast Majority agree	94% agree
19a.	The school's vision and ethos makes a difference to my child.	56%	38%	6%	0	Vast majority agree	94% agree

20	<p>Please comment on what Lew Trenchard C of E Primary School does particularly well.</p>	<p>School values are amazing and has definitely had a positive impact on my child. The staff at the school are always happy to help and answer any queries. They go above and beyond to welcome new parents. The extra curricular sports events that take place are really enjoyed by our eldest son, such as football matches and cross country events. The school encourage and invite parents to attend celebration assembly and unusual events in the school - to make everyone feel part of the community. Ms Davy, the head is wonderful. She goes above and beyond to help the children learn and is always approachable and available to parents. We are very pleased that we moved our 2 boys to Lew Trenchard - thank you for being a good school!</p> <p>Very caring and really concentrate on every child as an individual. Make parenting easier and lovely that the school seems like a family and the Trust is a support but not visible on a daily basis.</p> <p>They make a fun and caring environment which is most important to me, everyday my son is happy and enjoyed school. It is great that excellent behavior is recognised and rewarded. Extra activities in and out of school time are great and keep my son from getting bored.</p> <p>Supporting my autistic son with all his educational and social needs</p> <p>The school is always willing to help support my child's individual needs. My children feel valued and part of a 'family' while at school which is invaluable for their learning and personal progress.</p> <p>Ms Davy has been fantastic in supporting our child this year through problems with other children and subsequently they are much happier. We are grateful for the flexibility shown in adapting to our child's needs and time spent addressing our concerns.</p> <p>The caring and nurturing nature of all the teaching staff is visible on a daily basis. They clearly have respect and give positive feedback to all and the children respond well to them. It is always so welcoming at the school and I feel blessed my children are there and I don't want them to leave - ever!</p> <p>Communication with parents is exceptional</p>
	<p>Please comment on how the school could be improved:</p>	<p>Communication. Parent involvement. Pushing child to be there best. More range for parents evening. One day is not enough. Less staff change. Hard to approach school and comments not followed up.</p> <p>To be more organised before my child returns back to school after breaks ie booking in for after school clubs etc</p> <p>The behaviour by certain children in Oke Tor isn't always good. This has definitely had a negative impact on our youngest son. He finds it difficult to concentrate at times, but hopefully, things will improve with Mr Jayne being the class teacher full time. I do worry about my child - he gets upset about returning to school, after the half term breaks and school holidays and this is not something we used to experience when he was returning to his old school. I do know that he is happy at Lew Trenchard and Ms Davy has worked with me and my child to make his transition easier.</p> <p>Extra activities (after school) for Year 1. Dojo is great the website is terrible, does not seem up to date and I can't find anything. There are behaviour issues but confident with how the school deals with it. Put strongly disagree on annual report but not had one yet be able to say!!</p>

I believe my children are working a great depth but I still don't really know what this means. Also as a parent I would like to help more. Meant to say on the last reply that my daughter tells me she gets bored!! My son doesn't say he get's bored but I am not sure academically if he is being stretched, - math homework takes him all of minutes (mistakes made due to rushing which we discuss) understand this is a fine line. Not had a school report yet so again marked a box.

More staff to help support children on a one 2 one basis

We would love to see Mrs Davy on the gates in the mornings more as I know the children and parents appreciate this personal touch.

It would be great to have more visibility of class teachers at the school gate. I know that they are available on dojo, but we rarely see them in person. A minor issue with dojo is that sometimes it is difficult to search for previous posts and information can be lost or overlooked due to it having dropped down the page. It would also be helpful to be able to search for posts or classrooms. Perhaps this is something that could be fed back to dojo.

Honestly struggling to answer this question. I'd like to see more investment from MAT trust, or least transparency as to what they have invested in our school in particular.