

**Parental Satisfaction Survey - January 2019**  
**(24 responses were received)**

|    | <b>Spring Term 2019.</b>  | <b>Strongly agree</b> | <b>Tend to Agree</b> | <b>Tend to Disagree</b> | <b>Strongly disagree</b> | <b>Not Applicable</b> | <b>Conclusion</b>   | <b>Overall judgement</b> |
|----|---|-----------------------|----------------------|-------------------------|--------------------------|-----------------------|---------------------|--------------------------|
| 1  | My child enjoys attending the academy.  | 79%<br>(19)           | 21%<br>(5)           |                         |                          |                       | Vast majority agree | 100% agree               |
| 2  | My child is making good progress at the academy.                                | 75%<br>(18)           | 17%<br>(4)           | 4%<br>(1)               | 4%<br>(1)                |                       | Vast majority agree | 92% agree                |
| 3  | Behaviour in the academy is good.   | 71%<br>(17)           | 21%<br>(5)           | 8%<br>(2)               |                          |                       | Vast majority agree | 92% agree                |
| 4  | My child gets the right amount of work at home to do.                           | 71%<br>(17)           | 25%<br>(6)           | 4%<br>(1)               |                          |                       | Vast majority agree | 96% agree                |
| 5  | The teaching is good.   | 92%<br>(22)           | 8%<br>(2)            |                         |                          |                       | Vast majority agree | 100% agree               |
| 6  | I/we are comfortable about approaching the academy with questions or a problem. | 96%<br>(23)           |                      | 4%<br>(1)               |                          |                       | Vast majority agree | 96% agree                |
| 7  | The academy expects my child to work hard and achieve his or her best.          | 75%<br>(18)           | 25%<br>(6)           |                         |                          |                       | Vast majority agree | 100% agree               |
| 8  | The academy works closely with parents.   | 71%<br>(17)           | 21%<br>(5)           |                         | 8%<br>(2)                |                       | Vast majority agree | 92% agree                |
| 9  | The academy is well led and managed.  | 79%<br>(19)           | 12%<br>(3)           | 8%<br>(2)               |                          |                       | Vast majority agree | 92% agree                |
| 10 | The academy is helping my child become mature and responsible.                  | 79%<br>(19)           | 21%<br>(5)           |                         |                          |                       | Vast majority agree | 100% agree               |
| 11 | The academy provides interesting activities outside of lessons.                 | 79%<br>(19)           | 21%<br>(5)           |                         |                          |                       | Vast majority agree | 100% agree               |
| 12 | I/we are kept well informed about how my child is getting on:                   |                       |                      |                         |                          |                       |                     |                          |
| a) | Through reports   | 75%<br>(18)           | 8%<br>(2)            |                         | 17%<br>(4)               |                       | Tend to agree       | 83% agree                |
| b) | Through parents evenings  | 42%<br>(10)           | 29%<br>(7)           | 12%<br>(3)              | 17%<br>(4)               |                       | Tend to             | 71% agree                |

|    |  |  |            |           |           |  | agree               |            |
|----|--|--|------------|-----------|-----------|--|---------------------|------------|
| c) | Through the availability of staff after school.                            | 88%<br>(21)  | 8%<br>(2)  | 4%<br>(1) |           |  | Vast majority agree | 96% agree  |
| 13 | I/we find the academy website helpful for finding out current information. | 58%<br>(14)  | 33%<br>(8) |           | 8%<br>(2) |  | Vast majority agree | 91% agree  |
| 14 | My child is safe at the academy.   | 96%<br>(23)  | 4%<br>(1)  |           |           |  | Vast majority agree | 100% agree |
| 15 | There is a good range of learning trips or visits during academy hours.    | 58%<br>(14)  | 25%<br>(6) | 8%<br>(2) | 8%<br>(2) |  | Tend to agree       | 83% agree  |
| 16 | I/we are satisfied with our choice of school/academy.                      | 88%<br>(21)  | 8%<br>(2)  | 4%<br>(1) |           |  | Vast majority agree | 96% agree  |
| 17 | Please comment on what the Academy does particularly well.                 | <ul style="list-style-type: none"> <li>• Friendly, good clubs and opportunities.</li> <li>• Nurturing and caring.</li> <li>• Hardworking, enthusiastic, approachable teachers.</li> <li>• Great community feel and support for all.</li> <li>• Our children thrive here.</li> <li>• Interest and pride in pupils as individuals, whole school interaction between age groups</li> <li>• After school clubs. Safe, happy learning environment</li> <li>• Excellent communication through the Secretary, Staff and Head to parents.</li> <li>• Cares about our children. Encourage, inspire and reward the children.</li> <li>• A very happy place.</li> <li>• Staff are professional, approachable and caring.</li> <li>• My daughter likes outdoor activities, sport and swimming.</li> <li>• Making every child familiar with each other and creating a warm and welcoming environment to learn.</li> <li>• Nurturing and caring.</li> <li>• Love DoJo, engaging topics.</li> <li>• They love woods and wellies days out, would be good if they could do more.</li> </ul> |            |           |           |  |                     |            |
|    | Which year group is your child in?   |  |            |           |           |  |                     |            |

#### Areas to Improve:

##### Through parents evenings

We have trialled a new format for our parents consultation meetings this term. We have always had 10 minute meetings with parents. This term we allocated 45 minutes per child. 15 minutes for family to look through work and discuss with their child and thirty minutes for the teacher, parents and child to talk in depth about learning. Verbal feedback form parents and staff has been positive.

### Through Reports

We are currently reviewing our reporting format to parents in response to the survey and in line with our changes to parents consultation meetings.

### There is a good range of learning trips or visits during academy hours.

We are constantly reviewing the opportunities for visits during the school day. We have to balance this with fitting in all the requirements of the curriculum and the costs to parents and the school budget for these activities. Due to our location, travel time and costs are always a consideration. However, the Head of School is committed to arranging for the pupils to attend more events, for example taking the whole school to St Piran's Parade in Launceston.

So far this academic year we have attended:

North Petherwin Church for our Christmas Performance  
Multi-Sports Festival at Launceston College  
Rugby Festival at Launceston College  
Badminton Festival at Launceston College  
ARENA Rugby Festival at St Catherine's School  
Basketball Festival with Plymouth Raiders  
Multi Skills Competition at Launceston College  
Visit to North Petherwin Woods

In School children have also had the opportunity to take part in:

Guitar lessons  
Samba Band  
Stay Safe Workshop  
Plymouth Argyle Sports  
Wild Tribe  
Open The Book

We are also taking part in the RSC Shakespeare performance to be held at Launceston Castle in the summer term. We are taking part in Songfest this term to be held at Plymouth Pavilions. We will be attending Athletics at Launceston College and the Multi-Sports Summer Festival at Launceston College. Cricket sessions will take place in school and we will be attending the cricket festival at Werrington Cricket Club. We will also be having visits from the NSPCC. Our younger children will be learning how to keep healthy through the Sugar Smart Minis programme. We are looking forward to attending the Patronal Festival.

We will continue to review this.