

Summer term 2023 <i>94 surveys completed</i>	Strongly agree	Agree	Tend to disagree	Strongly disagree	Conclusion	Overall judgement
1. My child enjoys attending school.	52%	44%	4%	0%	Vast majority agree	96%
2. My child is making good progress at school.	57%	41%	2%	0%	Vast majority agree	99%
3. Behaviour in the school is good.	49%	44%	7%	0%	Vast majority agree	93%
4. My child gets the right amount of work at home to do.	40%	48%	9%	3%	Vast majority agree	88%
5. The teaching is good.	65%	34%	1%	0%	Vast majority agree	99%
6. I/we are comfortable about approaching the school with questions or a problem.	77%	15%	5%	3%	Vast majority agree	92%
7. The school expects my child to work hard and achieve his or her best.	69%	29%	2%	0%	Vast majority agree	98%
8. The school works closely with parents.	56%	35%	5%	4%	Vast majority agree	91%
9. The school is well led and managed.	74%	19%	6%	1%	Vast majority agree	93%
10. The school is helping my child become mature and responsible.	61%	36%	3%	0%	Vast majority agree	97%
11. The school provides interesting activities outside of lessons.	49%	36%	14%	1%	Vast majority agree	85%
12. I/we am kept well informed about how my child is getting on:						
A) Through reports	55%	35%	7%	1%	Vast majority agree	90%
B) Through Parent Consultations	61%	37%	2%	0%	Vast majority	98%

					agree	
c) Through the availability of staff after school	50%	35%	15%	0%	Vast majority agree	85%
13. I/We find the school website helpful for finding out current information.	51%	40%	7%	2%	Vast majority agree	91%
14. My child is safe at school.	66%	28%	6%	0%	Vast majority agree	94%
15. There is a good range of learning trips or visits during school hours.	45%	40%	13%	2%	Vast majority agree	95%
16. I/We are satisfied with our choice of school.	71%	18%	10%	1%	Vast majority agree	89%
17. The school governors are available and accessible for parents.	40%	35%	20%	5%	Vast majority agree	75%
18. The school office offers advice and support to parents.	84%	15%	1%	0%	Vast majority agree	99%
19. The school office is able to help with any queries I have.	81%	19%	0%	0%	All agree	100%

20. Please comment on what the school does particularly well:

I would say they go the extra mile with every child to make sure they are happy and are feeling good about themselves.

The office is amazing when any help is needed.

Staff are very approachable.

The St Piran's day celebration in the town square was lovely seeing Year 5 celebrating and representing Windmill.

The Egyptian learning. My child came home so excited about what they had learnt.

It's nice to see the celebration assembly results each week.

Good communication

The teachers so far have been so lovely approachable and make learning fun!

My daughter loves school.

No problems!

I have noticed that my child and all other children in the playground at drop off are always so keen to go to school in the mornings.

They always get a warm welcome and the environment seems happy and stimulating for them.

The wraparound care that the school provides is also of a very high standard.

The office staff are brilliant.

The lady on reception is very helpful and lovely.

If a child is having difficulty in a particular area, the school is great at finding the help the child needs.

Bertie is brilliant.

The visual of seeing Mrs Bassett out and among children and parents is great. Some other schools they hide in offices!

My child is very happy to go to school and enjoys the activities that she is given.

I am very happy with the school and staff.

Various sports competitions

Understanding my child's learning needs, strengths and difficulties.

Everything - this school is the best!

High expectations; development as a good citizen; forest schools

Rewarding pupils in the weekly assembly with a certificate/trophy encourages them to try harder and boosts

their confidence.

Bertie is a lovely addition to the school.

The school office. Mrs Zoffman is kind caring and helpful. She goes above and beyond for the children and families. Thank you to her.

Supportive and friendly.

My child comes home happy and loves doing her school work.

Keeping up to date with how my child is getting along and regular Dojo updates.

My child really benefited from swimming lessons and really enjoyed the woodland visits.

Bertie is a fabulous asset to the school!

There is a great diversity to learning so that children aren't always sat in the classroom.

Wild tribe and Open The Book have been firm favourites this year.

Offer support with particular needs.

I feel the school offers a friendly, welcoming learning environment, and in my opinion staff do your utmost to help a child if they are having difficulties, be that with their learning, or well being.

Everyone is so friendly all staff members make parents feel welcome.

Making them feel safe and happy with the work they do.

Windmill is a supportive and encouraging school.

Information is always up to date and headteacher is always available morning and afternoon if needed.

I find that the teachers work well with parents, particularly with any concerns/issues.

The school does well in engaging and inviting parents/carers/grandparents in who are able to help and come to events during school hours.

Year 6 has been great for my daughter to date. SATs is understandably a pressured time but I am pleased with how Windmill are supporting and encouraging the children. I have a friend who has a year 6 child in another school and their approach seems very different (which I wouldn't personally be comfortable with).

Making learning fun for my children.

They are very proactive and super kind in helping my foster child get the best of his time at primary school. They are always available to chat about events or worries myself or my foster child might have. I couldn't be happier with our choice and they have enabled my foster child to be so happy and lead a normal primary school life with all its excitement and fun and brilliant activities.

All his teachers and support staff are beyond lovely and Mrs Bassett is brilliant and a welcoming face in the playground with Bertie.

Mrs Zoffman is amazing and my child knows that she will sort things for him .. and myself.

Everything is good!

Making my child feel safe at school and enabling my child to enjoy school.

Communication

The lady on the reception is amazing. Very understanding.

Very good with communication

Provides great enrichment activities to support learning, for example, visits from historians etc

Everything.

21. Please comment on how the school could be improved:

More trips and activities

We saw other schools celebrating the coronation, doing other events and Windmill doesn't seem to do a lot anymore.

More enrichment days

More interaction with parents. We started getting weekly posts from teachers about what they had learnt that week but that has stopped.

The school should provide more choices of food (Dinner).

There should be a better way of 2 cars passing entering/leaving safely while pedestrians walk past.

No suggestions for improvement at this time.

More after school clubs

Make teaching staff more accessible if we need to discuss anything with them.

Can't really think of anything that comes to mind.

Morning and afternoon traffic. I don't see any reason why parents need to drive up Windmill Hill when parking

passes have been made available.

The poor outside environment (in terms of area for sport/grass) means that PE is limited in variety.

Lack of minibus means I feel they miss out on activities they had previously taken part in.

My child works well with praise and recognition. I'm not keen on the star of the week as she becomes upset if she doesn't 'win'. I'm not sure what you would replace it with, maybe termly or half term certificates recognising each child's personal achievements.

Homework feels a bit of a grey area.

Offering more contact with the teacher and more written reports detailing my child's progress.

I would rather you did not set homework, other than reading.

Increase opportunities to discuss issues with teachers.

No improvements needed.

Start breakfast club at least 7:50 so parents can get to work for 8am.

23. Any other comments

Thank you so much to everyone at Windmill Hill.

Very good school for our kids and have told other parents about it.

My son really likes going to school.

We are very happy with our choice of school generally and don't have any concerns.

We love the school. Thank you for everything you do.

Thank you for all that you do!

Thank you to all at Windmill Hill Academy- you are an amazing group of brilliant teachers and staff!

Response to surveys by Abby Bassett (Head of School)

Thank you for completing the surveys. They do help us to evaluate all of the different aspects of your child(ren)'s experience here at Windmill Hill Academy.

It has been pleasing to see the positive results and that the vast majority agree in all areas. All staff and Governors are working extremely hard and have worked hard to improve the priorities from the previous survey. This is evident in the responses that we have received.

We are pleased to see that your child enjoys school and is making good progress and that the vast majority agree that the teaching is good and we have high expectations (in line with Visible Learning). We are glad to see that you find the Parent Consultations a useful experience and we hope that being able to book online this year via Teachers2Parents made the booking experience much easier and time saving.

The vast majority agree that the behaviour is good and that we are helping your child to become mature and responsible (in line with our Rights Respecting approach). We are in the process of updating our Vision and Values and our behaviour policy so we will keep you updated on this, as well as seeking your feedback. We have been awarded the bronze award for Rights Respecting and working towards our silver award.

We pride ourselves in our regular communication in a variety of ways, e.g. in person, ClassDojo, Social Media, online newsletters and our website, which we can see is a positive for parents. The school website continues to be regularly updated and I have re-organised it to make things easier to find for our families. There is now a 'families' tab with all of the key information and dates. Please do let me know if you have any further suggestions of how to make it more user friendly. I apologise if you have not received regular updates from your child's class on ClassDojo. Sometimes this is inevitable if a teacher is absent. However, I will remind them about a weekly update (apart from the week the newsletter comes out) as I can see this is something that you all like receiving. I can see some of you have mentioned the availability of school staff after school. It can be difficult at times due to after school meetings/clubs etc. However, if you do wish to speak to your child's class teacher, please do ask them to make an appointment or pop into the office/make a call to arrangement. Also remember that Mrs Walsh, our SENCO, is also available for meetings if you have any concerns or queries relating to special educational needs. I know our office staff are a real credit to our school and it is great to see that they are very supportive to you all.

Our Governors have worked hard this year for you all to become more familiar with who they are. They have attended school events, e.g. performances, Parent Consultations and I have shared information on ClassDojo, our newsletters and our website. Please do look out for them at the next event and if you wish to find out more please visit the section about our Governors on our school website:

https://www.windmillhillacademy.org/web/local_governance/205226 You may recognise some familiar faces!

Homework can sometimes be a contentious subject with parents/carers. We expect all children to read regularly at home, learn the key knowledge from knowledge and skills organisers and practise their KIRFS (key instant recall facts). In addition, all pupils are encouraged to pick activities from homework menus supplied each half term which allows pupils to choose a few/many/all activities.

We are currently in the process of reviewing our curriculum for next year and hope to build in more opportunities for learning enrichments, activities and trips. I think you'll agree that they have had many opportunities this year, e.g. history workshops, trips, Woodland Centre visits, residential, local visits, community events etc. Rising living costs and coach prices as well as availability have made this more challenging and we are aware of passing increasing costs onto families. We do now have one minibus which can be used across the Trust to support with this. It has recently be used for the Year 1 Woodland Centre visits.

We work hard to provide a range of after school clubs. With increased workload, there is no expectation for school staff to lead an after school club. Therefore, we do seek to source outside agencies to provide after school clubs in addition. Our Computing Club, Arena, e.g. cricket, and Guitar club have been a great success and thoroughly enjoyed by the children. I continually strive to seek more opportunities but there does seem to be a lack of agencies in the Launceston area able to offer them so please do let me know if you know of any.

Once again, thank you for your feedback and I want to take this opportunity to thank you for your continued support. If any thing does pop up, please do not wait for a survey to share your thoughts or raise any concerns, please do come and see me/make an appointment to discuss further.